



TROUBLE SHOOTING/ERROR CODE GUIDE

Module	Error Message	Reason	Corrective Action
BP		Wrong Cuff	Check that cuff is applied.
		Mispositioned Cuff	Reposition cuff with Artery Mark over Brachial Artery.
		Blocked Brachial Artery	Check cuff tightness, make sure shirt sleeve is not obstructing measurement.
BP		Too Much Movement	Make sure patient sits still.
BP		Air Leak	Check that hose is not pinched or damaged.
		Loose Cuff	Check cuff position and tightness.
		Blocked or pinched hose	Check that hose is not pinched or damaged.
BP	800 900 910 970 980 990	System Error System Error System Error System Error System Error System Error	Take another measurement Power down, then re-power - if the error does not recur, take another measurement. If error recurs, remove all power sources (including battery) from unit, then reconnect.
TEMP	5	Missing Probe	Remove and replace Probe in Well.
TEMP	10	Defective Probe	Remove and replace Probe in Well. Replace Probe.
TEMP	15	Stuck Button	Press C/F button and mode button until unstuck.
TEMP	20	Hardware Error	Power down the unit, Remove all power sources including battery.
SpO ₂	1	Measurement Time Out	Remove sensor from patient's finger and re-attach.
SpO ₂	2	Poor Sensor Position	Reposition or attach to another finger
SpO ₂	5	Sensor disconnected from device	Disconnect and reconnect sensor
SpO ₂	10	Defective sensor	Disconnect and reconnect sensor. Replace sensor if necessary.
SpO ₂	20	Hardware Error	Power down the unit, Remove all power sources including battery.

After taking corrective action, take another reading to determine if the error condition clears. If not, contact our service department. For greater details consult user's manual pages 40-43.



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